

Contact: Passenger Transport
Direct Tel: 03000 264444 (option 3)
email: passengertransport@durham.gov.uk
Your ref:
Our ref:



14 June 2019

Dear Parent / Carer

Homes to School Transport – Concessionary Seats

Applications are now open for Concessionary Seats on home to school transport from September 2019.

Pupils not entitled to free transport from Durham County Council may apply for a Concessionary Seat on existing bus services. The Council are working in partnership with your school to make seats available. The best way to apply is on our website at www.durham.gov.uk/concessionaryseats. Please read the relevant 'Guide for Parents' document, which details how the scheme works.

If you would prefer to complete a paper application, you can pick one up at your school. Alternatively, you can contact us on 03000 264444 (option 3) and we will post a form out.

If there is a charge for any Concessionary Seat we offer, we will send you an invoice for the cost. You can pay this in monthly instalments. The easiest way to pay is by Direct Debit, and you can provide us with your bank details on the application form.

We are now allowing applications for September 2019 to roll forward into future school years, so you will not need to apply again in future years. However, you must tell us immediately if your circumstances change.

(Continued...)

Regeneration and Local Services

Durham County Council, County Hall, Durham DH1 5UQ
Main Telephone 03000 26 0000

Text Messaging Service 07860 093 073

You can select which bus route you are applying for on your application. If you do not know which route to select, we will choose the most suitable route for you. In some cases, new contracts are currently being arranged for September 2019, and details of routes and times may change. If that happens, we will match applications to the most suitable route.

To be sure of being considered for a seat in the first round of seat allocations, please apply by 21 June. Once we receive your application, we will usually contact you in late June to confirm if we can offer a seat.

If you have not already applied for free home to school transport, you can find information at www.durham.gov.uk/schooltransport, or by calling 03000 264444 (option 5).

Yours faithfully,

Transport Services
Passenger Transport