



TANFIELD  
SCHOOL

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Date: 13/07/2022

### Arbor – Parent Portal: the way we communicate with you is changing

Dear Parent/Carer,

As you know, at Tanfield School, we are always looking for ways to improve. Over the course of the year, we have listened to what you have said about our communication. We know that you want to follow your child's life at Tanfield School but without requiring numerous apps to do it..

Therefore, we are happy to introduce you to our new Parent Communication System, Arbor – Parent Portal. From Thursday 14<sup>th</sup> July you will be able to log into your Arbor - Parent Portal, where we have added your child's "**End of Year**" report. We ask that you set up your account to view the report and have an explore of your new Arbor – Parent Portal.

#### Getting you started

An email will be sent to you on Thursday 14<sup>th</sup> July with further information about how you can log into your Parent Portal. To log in, your email address **must** match our records. If you think that your email address is incorrect, please email your name and the correct email address to: [enquiries@tanfieldschool.co.uk](mailto:enquiries@tanfieldschool.co.uk)

From September 2022 the Parent Portal will hold important information about your child during their time at Team Tanfield. You will be able to view your child's:

- Attendance
- Assessments
- Behaviour and Achievements
- Communications to and from Tanfield
- Examination timetable
- Personal Details (and amend these where necessary).

As mentioned earlier, we are continuously looking to improve communications between Tanfield and our parents/carers, therefore we believe that the Parent Portal will be a great addition to school life at Tanfield!

**To note:** We are currently reviewing our payment providers, this will affect how you pay for school meals, trips etc. More information will follow in the next few weeks.

Kind Regards,

Mr S Clough  
Headteacher

TANFIELD SCHOOL  
HEADTEACHER Steven Clough BSc (Hons) NPQH

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